



Smartmedia USA, Inc - 7400 NW 7th St, # 105  
Miami, FL 33126

**R.M.A. REQUEST  
SEND VIA E-MAIL TO  
[support@smartmediaworld.net](mailto:support@smartmediaworld.net)**

If the product you purchased fails out of the box, malfunctions or has defects, you should immediately contact our support department (phone # \_\_\_\_\_). We can assist you in troubleshooting to see if the problem can be fixed.

If it is decided that the product should be returned, you will need to complete this form, and email it to [support@smartmediaworld.net](mailto:support@smartmediaworld.net) attaching the proof of purchase.

You will be assigned a number of R.M.A. (return authorization number). This number will be used as a reference for your item(s). Once you have received the number of R.M.A. you will need to ship of the product in its original packaging. Please, clearly write the RMA number on the outside of the package; packages without the authorization number will be refused. You are responsible for the shipment of the product to our service facility at the address above. We will confirm the receipt of the shipment once it arrives at our facility.

**CUSTOMER DATA**

<b>Company/School</b>	<b>Contact person</b>
<b>Telephone</b>	<b>Fax</b>
<b>Address</b>	<b>City</b>
<b>State</b>	<b>E-mail</b>

**TECHNICAL FEATURES**

<b>Name product</b>	
<b>Model</b>	<b>Serial Number</b>
<b>Purchased date</b>	<b>Purchased from</b>
<b>Reason for request</b>	

*I agree that my personal data. will be kept confidential*

**Data** \_\_\_ / \_\_\_ / \_\_\_\_

**Signature**

**R.M.A. Number**